

# Jane Parker's Boarding Kennels

## Privacy Policy

Jane Parker's Boarding Kennels Limited (JPBK) are committed to protecting and respecting your privacy. We will process all personal data lawfully, fairly and in a transparent manner.

### What personal data we hold on you

We collect information about you when you contact us to board your pet(s) with us. The information you give us may include your name, address, telephone number, email address, pet details, vet details and emergency contact.

### Why we need your personal data

We collect information about you to process your booking and manage your account. Our lawful basis for processing your personal data is that it is necessary for the performance of a contract.

### Who we share your personal data with

We do not share your data with anyone. JPBK does not supply any personal data it holds to any other third party. We do not store or transfer your personal data outside of the UK.

### How long we hold your personal data

We will hold your personal data on file as long as you are a customer with us. Any personal data we hold on you will be securely destroyed after six years of inactivity on your account. Your data is not processed for any further purposes other than those detailed in this policy.

### Your rights regarding your personal data

Under the GDPR, you have a number of rights in relation to your personal information. You have the right to:

- Request access to your personal information;
- Request rectification of your personal information which means you are able to have inaccurate personal information corrected without undue delay;
- Request erasure of your personal information when certain conditions apply;
- Restrict processing under certain circumstances;
- Object to processing;
- Data portability in some circumstances.

You can exercise these rights by contacting us by telephone on 01923 262561 or in writing at:

Jane Parker's Boarding Kennels Limited, 15 Toms Lane, Kings Langley, WD4 8NA

You may also need to provide identification, such as a driving licence, utility bill or passport.

### [Cookies](#)

Our website does not use cookies to record either visitor specific information or personal data.

### [Complaints](#)

If you have any concerns or complaints in relation to how JPBK collects and/or processes your personal data, you should contact us by telephone on 01923 262561 or in writing at:

Jane Parker's Boarding Kennels Limited, 15 Toms Lane, Kings Langley, WD4 8NA

If you are dissatisfied with how your concern/complaint is dealt with by JPBK, you have the right to report your concern/complain to the Information Commissioners Office ([www.ico.org.uk](http://www.ico.org.uk)).

### [Changes to our privacy policy](#)

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 25<sup>th</sup> April 2020.